

Guidelines and Case Study for Business Analysts

Duration: 4 Days

What you will learn

This course allows participants who attended Siebel Fundamentals for Business Analysts to practice the exploration skills they learned in a real-world case study implementation. This course provides participants with an implementation methodology that guides them through each stage of the project. Please note that completion of both courses is required for Siebel Business Analyst Certification.

This course presents the advantages of using a standardized implementation methodology such as Siebel eRoadmap, part of the Siebel Methodology Framework. Participants will form project teams and perform business analyst activities from determining business drivers and objectives, identifying business processes for the implementation, deriving business requirements, and conducting a business process workshop.

Participants also practice the Siebel application skills learned in the previous course to explore detailed requirements and solutions to determine an overall customer solution.

Audience

Functional Implementer
Technical Consultant

Prerequisites

Required Prerequisites
Siebel Fundamentals for Business Analysts

Course Objectives

Establish an implementation approach that uses business processes to capture customer requirements and prepares prc

Course Topics

Differentiating Business Processes and Best Practices

Viewing and Modifying Business Process Diagrams

Using an Implementation Methodology to Manage an Enterprise Application Deployment

Mapping Business Drivers and Objectives to Business Processes and Requirements

Conducting a Requirements Workshop Using Business Processes

Refining High-Level Requirements to Determine Detailed Requirements

Exploring Siebel Applications to Analyze Gaps and Solutions

Preparing a Testing Strategy

Documenting a Solution Design